



CostaCloud

Project Proposal

Silver
Business
Partner



Artificial Intelligence | Business Process Management | Enterprise Content Management | Robotic Process Automation



About Us

CostaCloud™ - A Division of Appolo Computers

Headquartered in New Delhi, India, Appolo has provided over 33 Years of Customer Delight and was at the Forefront of the Computer Revolution in India.

Locations: Delhi | Gibsonia, USA | Mumbai | Bangalore



WHAT DO WE DO?

Artificial Intelligence

Business Process Management

Process Automation

Enterprise Content Management

Robotic Process Automation

This is All We do. This is what we are **GOOD AT.**



WE DELIVER SUCCESS



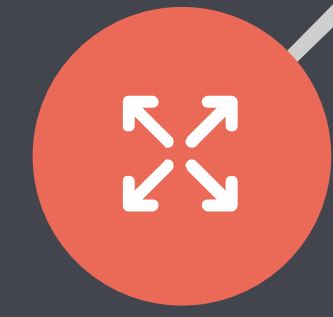
Validate

Idea validation with use cases, workflow analysis



Training

Training and managed support.



Discover

In-depth analysis of business processes to identify scope for automation



Design

Scripting, application, integration, deployment and testing



Implement

Handhold and post Go live Support

A Few Delighted Customers...

CostaCloud believes in creating ROI for its customers.



“We believe in the simple philosophy that when our customer gains we gain”

Mahesh Gaur, MD & CEO



Why Transform to a Digital Office?



Challenges

- Lack of Transparency
- Manual System Vulnerable to corrupt practices
- Loss of Paper/Files
- No Tracking Mechanism
- Limited Information Sharing

Triggers

- Digital India initiative by Government of India to bring transparency and accountability in all government activities.
- Less use of paper and more focus on digital media
- Accelerate decision making process
- Provide efficient citizen service delivery

Solution

- Electronic File processing system helps in reduction of paper usage.
- Increased transparency, accountability and traceability of each file moved in the organization.
- A configurable solution based on the Whitehall filing system implies less time to market i.e. transform from paper based to paperless system.
- Advanced collaborative tools to enhance and aid in decision making process

Benefit of a Digital Office Solution

Increase In
Process
Efficiency

Increase in
Accountability

Improved TAT

Improved
Business
Continuity

Audit Ready

Boost in
Collaboration

Knowledge

Increased
CSAT

Omni Channels

Transparency &
Compliance

Easy
MIS

Increased
Productivity

How does it Work?

Government Departments



5 Open Correspondence to view/verify Index/file or forward



Monitoring & Controlling Authority

- Monitor all Correspondence
- Coordinates with departments for timely reply
- Consolidate replies received from departments

Forward Multiple Department



Department A



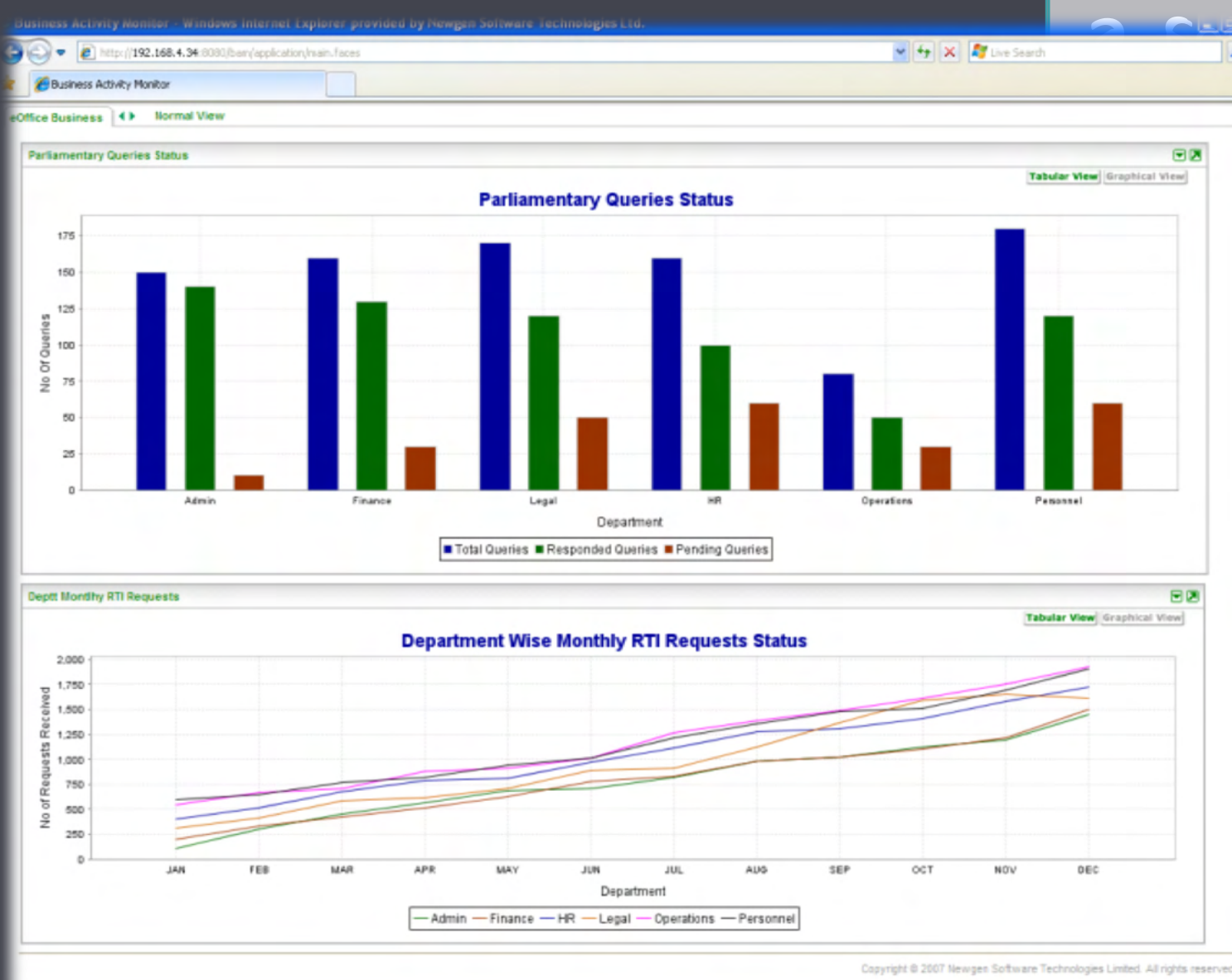
Department B

3 Exported to DMS
4 In-Tray for receiving Correspondence

3 Exported to DMS



Correspondence Registration



Features of a Digital Office



Correspondence Management

DAK – Letter, Note, Memo
Lifecycle from Creation to
Workflow.



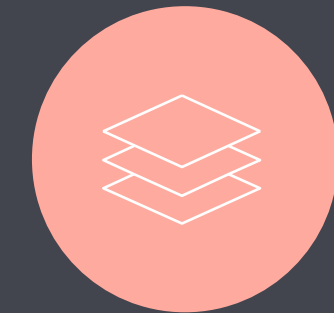
File Management

File Creation, Indexing,
Numbering, Shadow Copy,
Collation Cover, Part Case.



Meeting Management

Manage Meeting from
Inception to Tasks on a
Meeting Board.



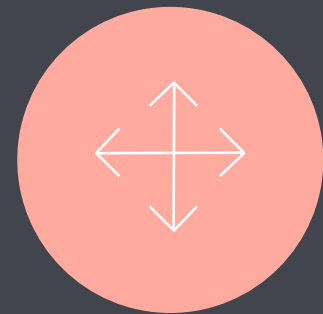
Task Management

Tasks identified as part of a
Meeting, tracked individually
till closure.



Committee Management

Standing and Temporary
Committee creation and
Committee Note tracking.



RTI

Requests for Information
response tracking.



Parliament Questions

Parliament Question Response
tracking.



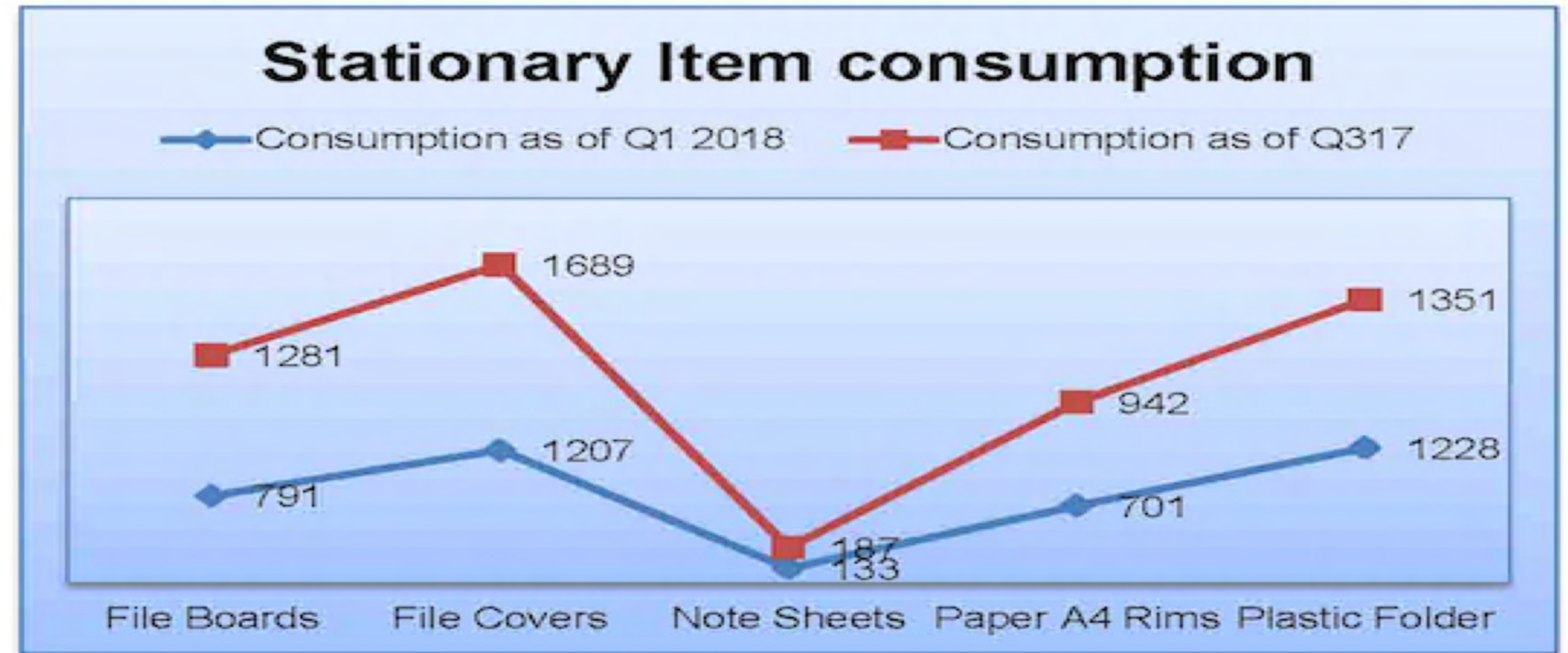
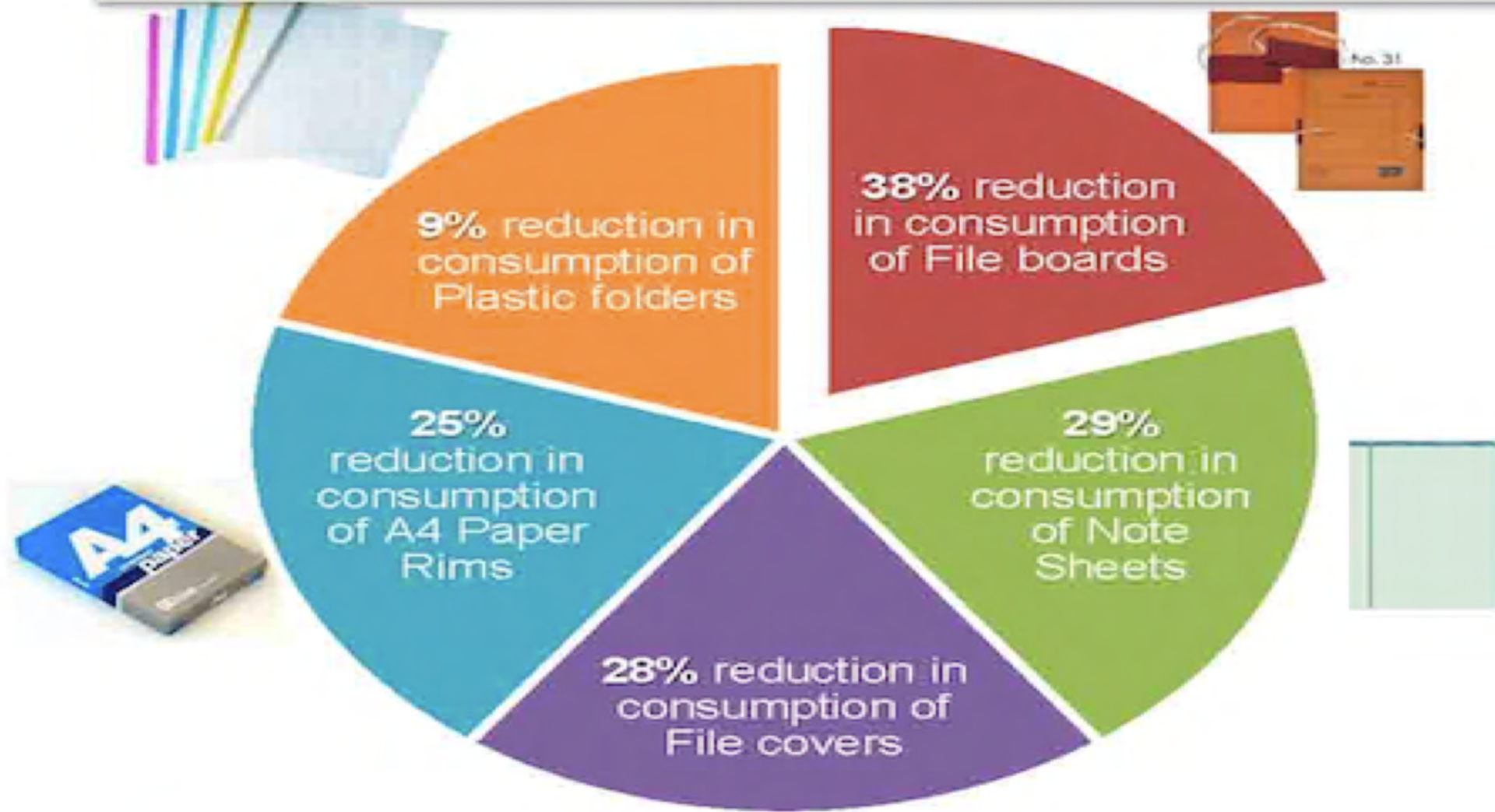
Knowledge Management

Availability and Searchability of
Information for Re-Use.

Customer Advantage

Statistics on savings earned

Shared below are some of the statistics observed after implementation of Digital Office Solution in one of the Leading



With Digital Office Implementation in Q1 2018 alone, **901025** pages were saved, in other words **1802** rims of paper saved



Optimal utilization of **112** resources (peons) for productive activities is now possible

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